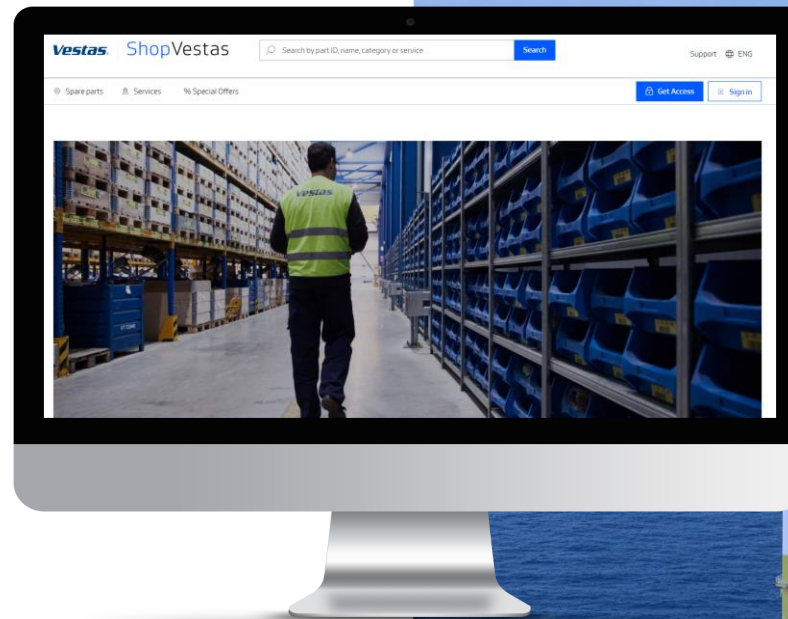


ShopVestas

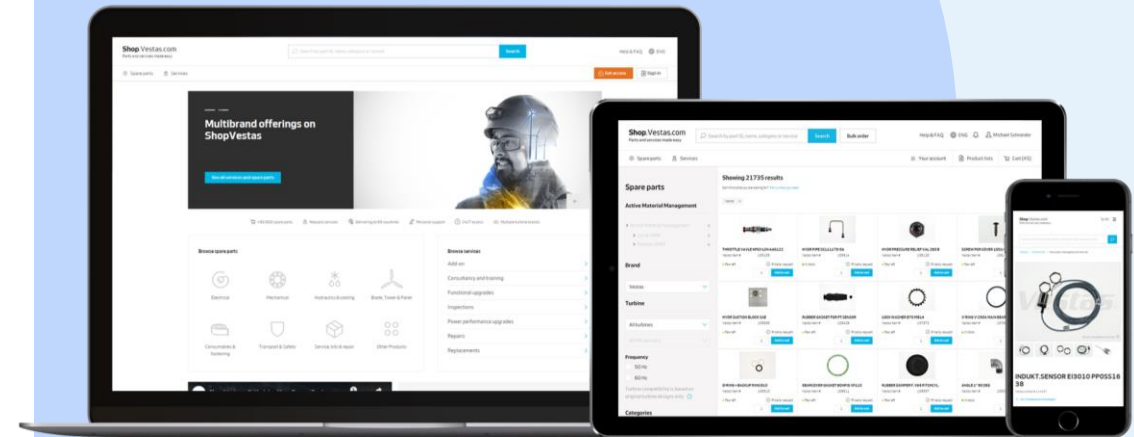
Spare parts and consumables for the wind industry – just a click away.



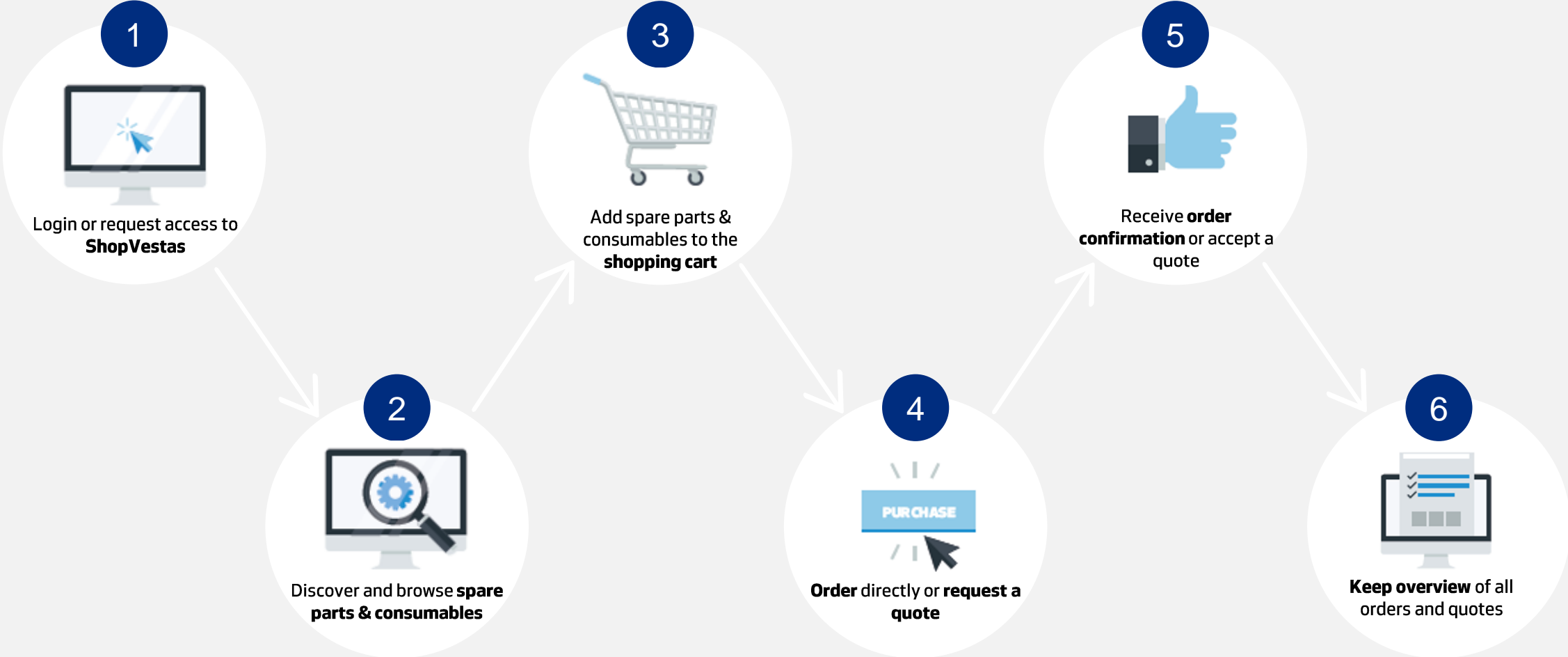
“

ShopVestas is Vestas' e-commerce platform providing access to the largest assortment of wind turbine spare parts and consumables across all major turbine brands.

ShopVestas is integrated with Vestas' best-in-class technical sales personnel, who will advise you on your purchasing journey.



How does ShopVestas work?





What are the **benefits** of ShopVestas?



+105,000 wind turbine spare parts

Access the largest assortment of wind turbine spare parts and consumables to service your fleet.



Multiple turbine brands

Browse our extensive offering of products for Vestas, GE, Siemens Gamesa, Suzlon, Senvion, and NEG Micron turbines.



Tailored to you and your company

Your contract-agreed prices, discounts, relevant company and site delivery information are automatically applied.



Real time product information

When browsing the catalog, you will see real time stock availability, technical product descriptions, product photos and more.



Simple buying experience

Either place an order or request a quote – all with the hands-on support and sales advice from your Vestas sales team.









Delivery and tracking information

Find the delivery status of all spare parts orders placed with Vestas – for all orders placed by yourself, by a colleague of yours, placed online or offline.

ShopVestas Functionalities

With convenient 24/7 access and a user-friendly interface, ShopVestas allows you to browse products, quickly place orders and request quotes and follow up on past orders and deliveries.

Prior to purchase	During purchase	After purchase
 <p>Product search & information Browse a variety of products and access photos, drawings, technical description and stock information.</p>	 <p>Direct orders and quote requests Place an order or request a quote - all with hands-on support and technical advice from the Vestas sales team.</p>	 <p>Order and quote status Access the order history and delivery status – also for the orders that have been placed offline.</p>
 <p>Quick entry functionality Add up to 100 line items to the cart in one go.</p>	 <p>Keep the personal connection Add comments to your order and quote and communicate with your Vestas sales representative through the shop.</p>	 <p>Track and trace Track your shipments' delivery status with track and trace, available for select shipments.</p>

PLATFORM CAPABILITIES



Customized set up

Accommodates all your users, sites and price agreements in one platform.



Multi-language

Available in various languages: English, German, Spanish, Chinese and Japanese.

Flexible Product Search and Filtering

Key Features

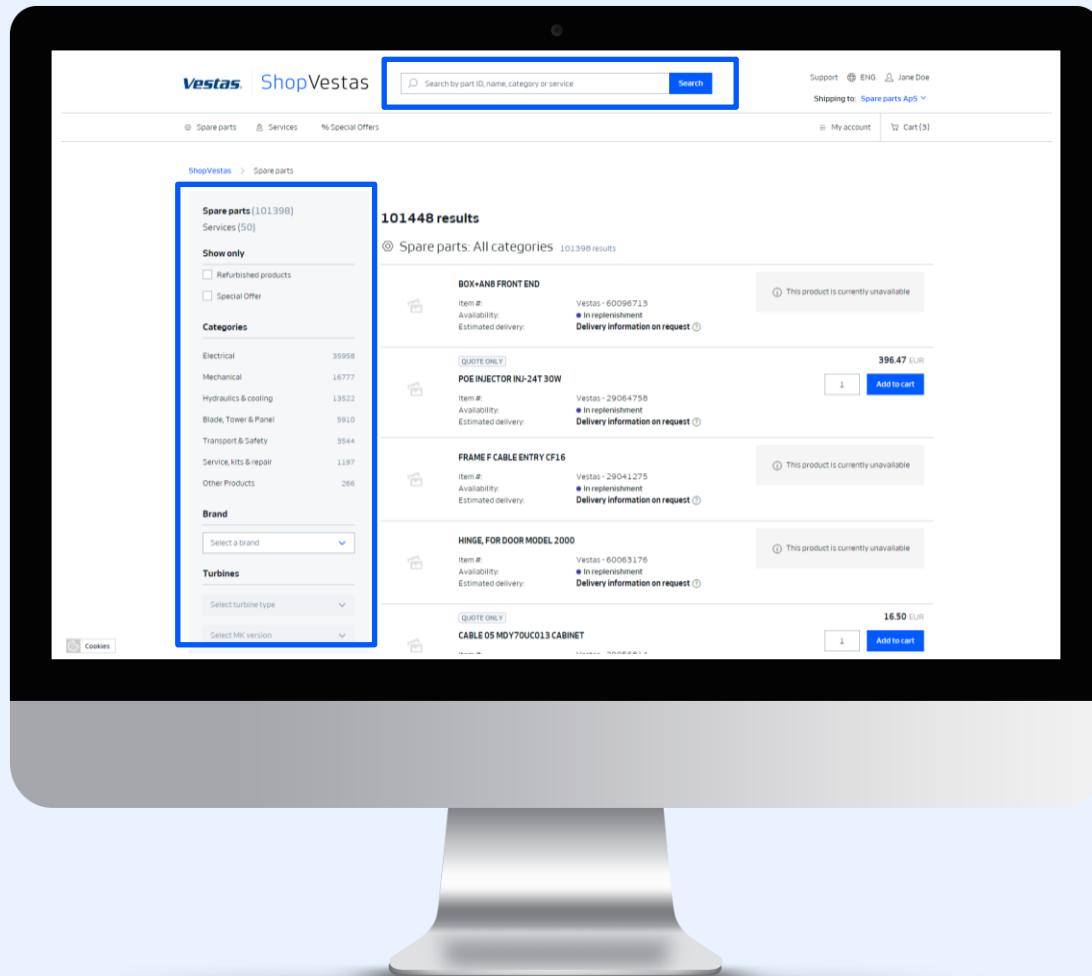
Know exactly what you are looking for?

If you know the product ID, name or category, you can easily search for products by using the search bar or catalogue.

Don't exactly know what you need?

In case you don't have a product ID or name readily available, we offer a filtering option in which you can filter for the turbine brand and turbine type that you manage. You will then be shown all products that match your turbine(s).*

**available where we have products mapped to turbine types*



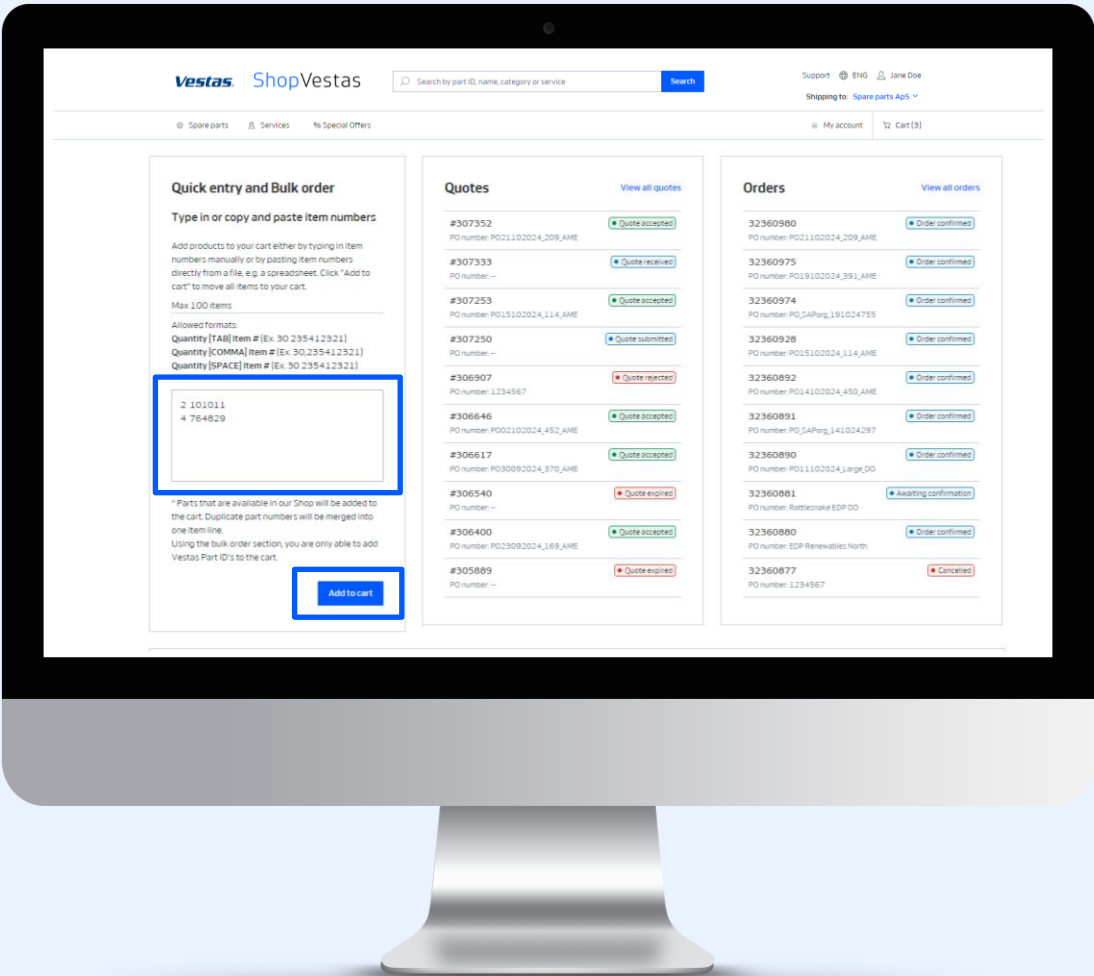
Quick Entry and Bulk Order

Key Features

Ordering multiple products at once – without searching each product one by one?

The quick entry feature allows you to add up to 100 line items to the cart in one go.

Simply copy-paste your item numbers and quantities from a data sheet and paste them into the specified field.



Direct Orders and Quotation Requests

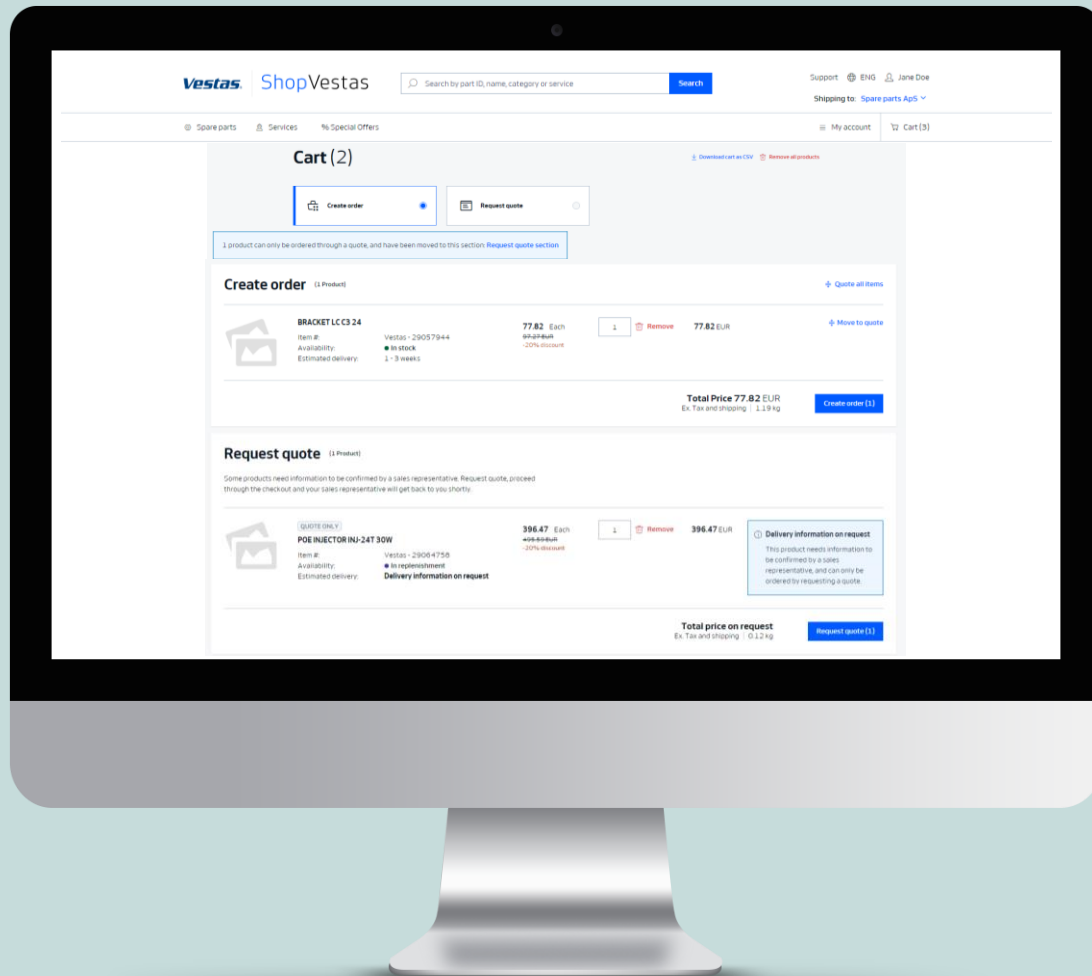
Key Features

Ready to order or need more information?

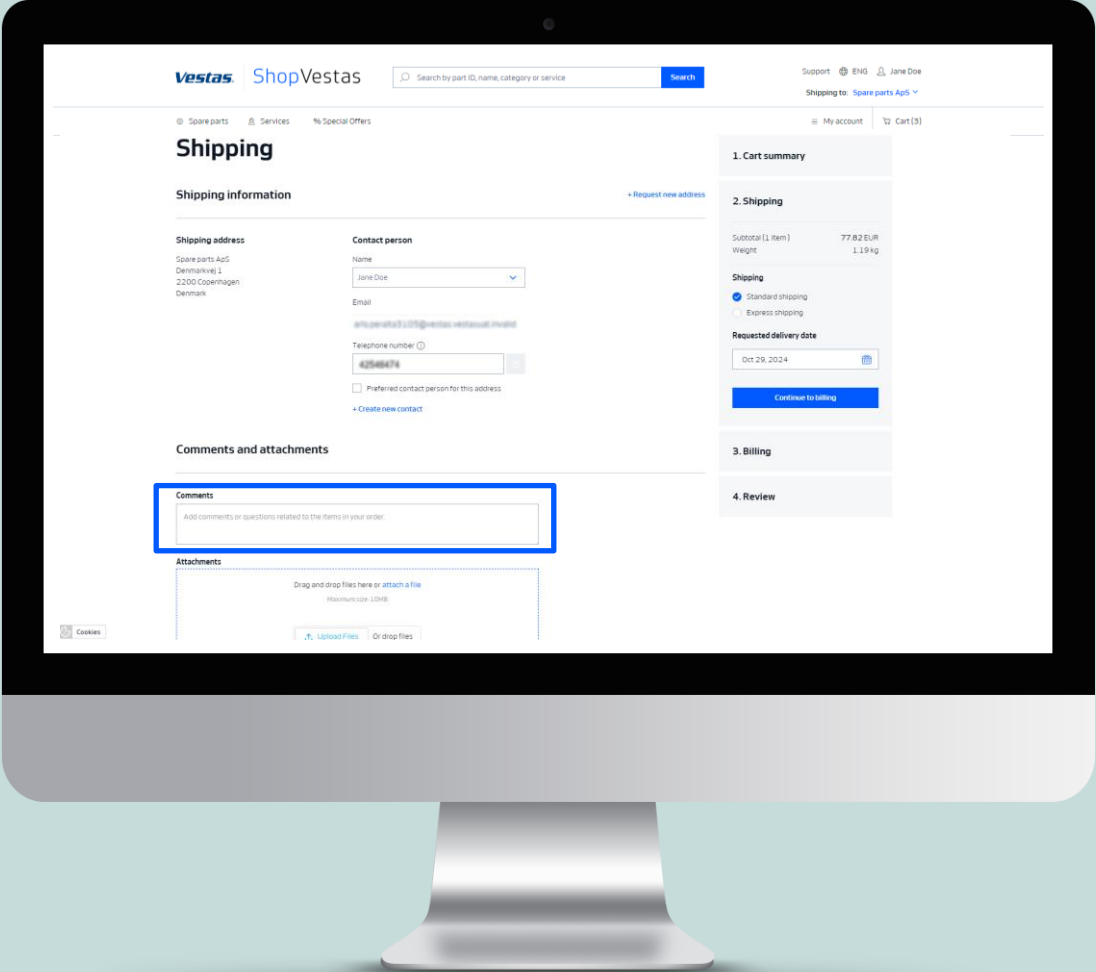
After you have added a product to the cart, you can either place a direct order or request a quote.

- A direct order places the order right away
- In a quote request, you can inquire more information on e.g. pricing, lead time.

Both an order and a quote will be processed by your Vestas sales representative, ensuring you still benefit from the same sales advice that you would get if you had placed an order offline.



Communication through the Shop

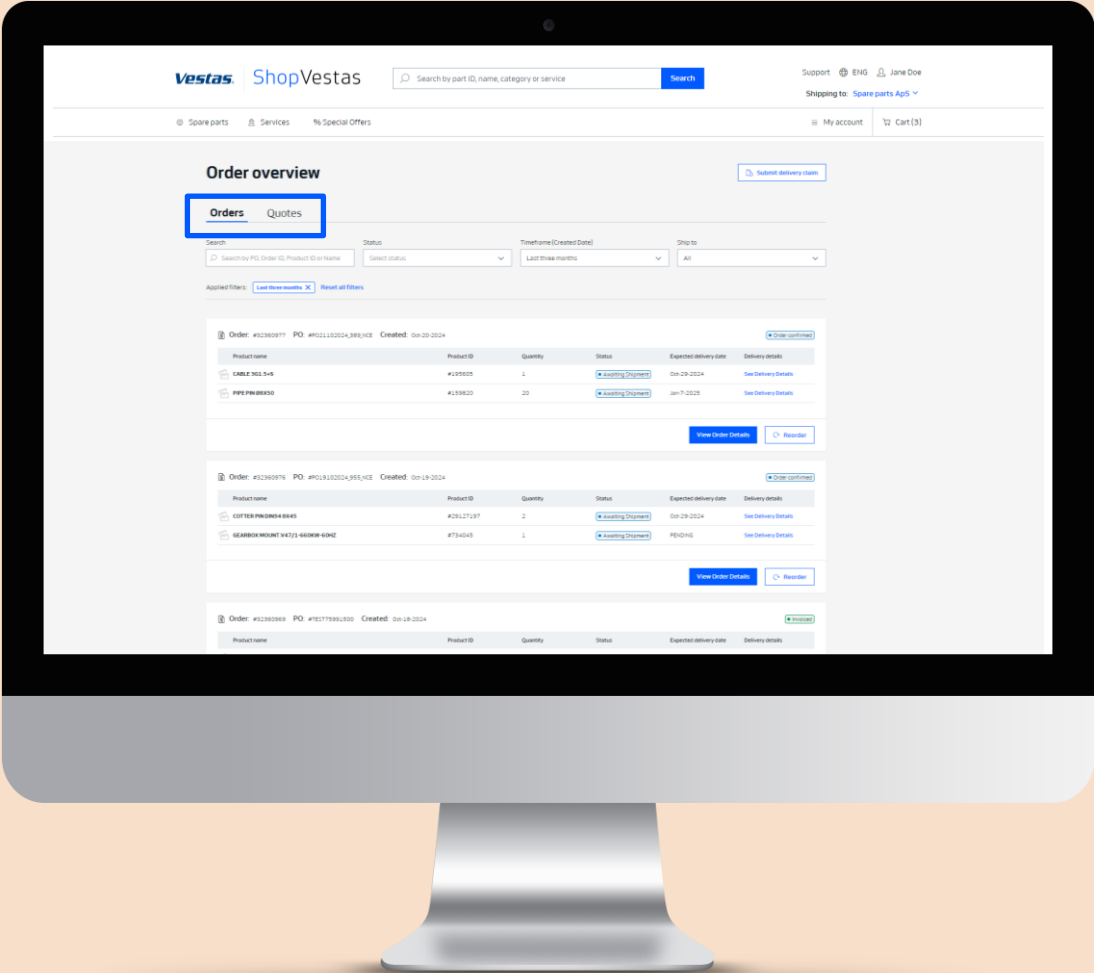


Key Features

How to communicate through the shop?
ShopVestas allows you to keep the communication going with your Vestas representative.

When placing an order or requesting a quote, you can place a message in the Comments section. Your Vestas representative will be able to answer you, and the answer will show up in the respective order or quote.

Order and Quote Status



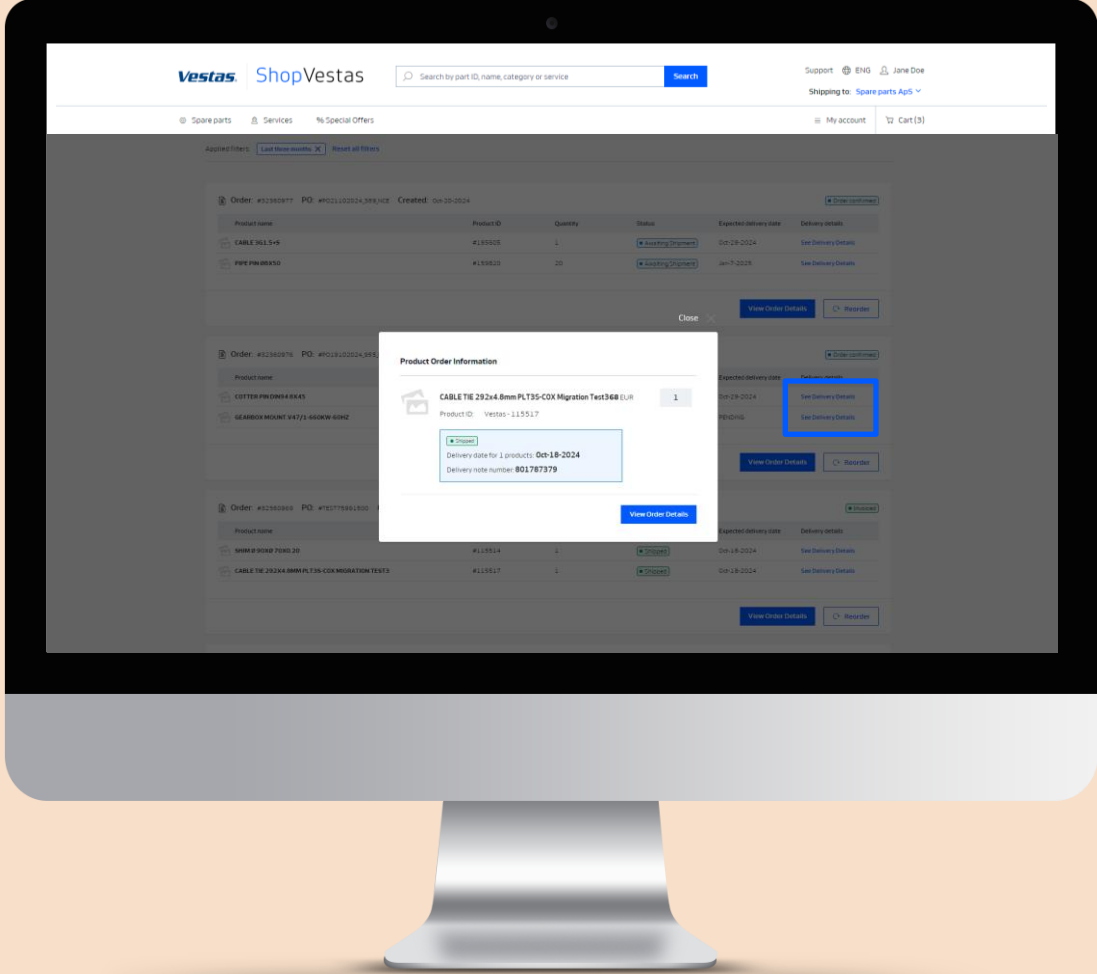
Key Features

When is my order arriving and what is the status of my quote request?

The order overview allows you to follow up on estimated delivery times for your orders – both for orders that you yourself have placed or a colleague of yours; both online or offline.

For quotes, you can similarly keep track of your open requests and either accept or reject a quote.

Track and Trace



Key Features

Where is my shipment?

For select orders, we display track and trace links.

The link brings you directly to the carrier's website where you will be able to follow your shipment's location.



ShopVestas is supported by the global Vestas footprint



+137 GW
under service across multiple
platforms (Vestas, GE,
Siemens, Gamesa, Suzlon, etc.)



+48 k
turbines under
24/7 monitoring



+350 k
parts being supplied
annually to our customers



+1 k
warehouses, depots to
secure close proximity to
your turbines



+1k
global and local suppliers to
minimize your parts & repair
costs



+10 k
service technicians across all
continents



+105 k
different parts online to
support your operations &
maintenance strategy



+7
internal repair workshops and
repair partners located
strategically across the world

If you require additional assistance with onboarding, please do not hesitate to contact your Vestas representative.

For more information on Vestas' parts & repair offering, please visit our [website](#).

Access ShopVestas [here](#).

We are looking forward to seeing you soon,

Your Vestas Team

